



**QUALITY ENHANCEMENT REPORT
TO THE
DEVELOPMENT COMMITTEE**

May 2018

QUALITY GROUP REPORT TO THE DEVELOPMENT COMMITTEE

1.0 Introduction

This report seeks to update the Development Committee on quality assurance and enhancement activity within the College. The main activities since the last report in February 2018 are covered in the executive summary.

2.0 Executive Summary

2.1 Education Scotland.

2.2 Professional discussion of learning and teaching (PDLT) update.

2.3 College leaver destinations (CLD) 2016-17.

2.4 Complaints quarterly update.

2.5 Awarding bodies activity update.

2.6 Quality groups update.

2.7 College involvement in quality enhancement.

2.8 Student success.

3.0 Detail from Summary

3.1 Education Scotland (ES)

Andrew Brawley, ES College HMI visited the College on 15 March 2018. He met with the Quality Enhancement group (QEG) to discuss engagement arrangements for Colleges for 2018-19. He also met with the Principal and Depute Principal for general sector discussions. Andrew returned on 19 April 2018 to meet the Depute Principal, the Associate Principal, Construction and the Curriculum Manager: Quality to discuss the detail of *2018-19 Annual Engagement and Scrutiny Activity Schedule (AESAS)*. The draft document has been sent for Andrew to review and contribute to before a final version is agreed.

On 23 April 2018 the Depute Principal attended the *SFC College Quality Arrangements Steering Group*. There was a broad ranging discussion about the implementation of the year 2 (2017-18) quality arrangements. An updated guidance document will be issued to the College sector during May 2018. This is expected to include a reduced number of Quality Indicators (QIs) to be reported against and more detailed guidance on the reporting and analysis of college performance Indicators (PIs) for 2018.

3.2 Professional discussion of learning and teaching (PDLT) update

Round 3 took place during w/c 19 March 2018. A further eighteen PDLTs from the annual schedule took place and have been reported on. The PDLT team plan to meet in May 2018 to discuss emerging themes from this year's activity that will inform staff development activity in June and August 2018.

3.3 College leaver destinations (CLD) 2016-17

The 2016-17 CLD data was completed and returned to the SFC on 16 March 2018. The data is used to produce sector figures for the *National Performance Measure: Number and proportion of full-time college qualifiers in work, training and /or further study 3-6 months after qualifying*, on which College regions report and set targets. A summary of the return is appended showing 98% of South Lanarkshire College (SLC) leavers were contacted and destinations recorded against the primary classifications. A comparison is presented showing the 2016-17, 2015-16 and 2014-15 returns (Appendix 1).

3.4 Complaints quarterly update 2017-18

There were no formal complaints received in Quarter 3 (1/2/18-30/4/18). The total complaints for 2017-18 remains at eight. Quarterly reports are discussed by the Quality Enhancement Group (QEG) including *customer satisfaction* feedback received on the complaints handling process and any *learning from complaints* as required by the Scottish Public Sector Ombudsman (SPSO) performance indicators.

3.5 Awarding bodies' activity update

The College was selected for 72 External Verification (EV) events in 2017-18 including EV visits and central verification. Eight of these were cancelled. Twenty-six have taken place and have been successful. Another 27 have been planned and will take place between now and the end of June 2018. Eleven visits have still to be arranged with the awarding bodies.

Three assessments have been submitted to the SQA for prior verification including the HNC Construction Management Graded Unit 2. This was accepted. Two for HN Events have still to be notified.

Five National Qualifications units were selected for Round 1 Central Verification events and were submitted. These included: Maths, ESOL, Drama, Psychology and Chemistry. All were successful and were 'Accepted' by SQA.

Barbara Irvine, SQA Quality Enhancement Manager (QEM), visited the College on 17 April 2018 to carry out a development visit for the Learning Development team around the updated quality assurance arrangements of Assessment Arrangements. The team found the visit beneficial and enabled them to ensure current procedures comply with SQA requirements.

3.6 Quality Groups update

The Quality Enhancement Group (QEG) continue to meet regularly to plan for and implement actions relation to the How Good is Our College (HGIOC) quality framework and arrangements. The group continue to feedback on draft proposals produced by the *SFC College Quality Arrangements Steering Group* relating to supplementary guidance for the quality arrangements for colleges as they continue to be developed.

3.7 College involvement in quality enhancement update

- SQA/Colleges Quality Focus Group

The Quality Manager continues to be involved in this SQA/College group attending the SQA annual Quality Managers event on 22 February 2018 and leading one of the workshop sessions. The group met in the City of Glasgow College on 22 March 2018. Items of interest are disseminated within SLC and to New College Lanarkshire.

- SQA

A number of staff are involved as exam setters and are markers as part of this session's SQA exam diet.

- College Development Network (CDN) Groups

The Quality Manager is a member of the Complaints Handling Advisory Group hosted by CDN. Members include representation from staff across colleges involved in complaints handling and the SPSO. The group met on 16 April 2018. An annual event for the sector is planned for October 2018.

The Quality Manager attended a meeting of the CDN Quality Network Steering Group on 16 April 2018. Items from meetings are disseminated to the QEG and inform future decisions relating to quality related policy and procedures.

3.8 Student success

As part of the assessment requirements of their courses the HN Events students have raised in excess of £5,000 for a range of local charities. These include: East Kilbride and Larkhall Community trusts, Kidney Research, Breast Cancer and Lifesavers Scotland. The events were well supported and attended by both students and staff. Their fundraising efforts attracted interest from the local press.

Two HND Events Management students from the Faculty of Business are currently undertaking a 60 day internship in the international office of the Universidad Europea de Madrid supported by Erasmus funding.

A record number of six hairdressing students from the Faculty of Care have reached the Scottish finals of the Wella Xposure Competition being hosted by the College on 2 May 2018.

Sixteen students from the Faculty of Construction representing a number of craft areas are progressing through various stages of national competitions including the regional stages of Skillbuild and the Scottish Association of Timbercraft Teachers (SATTS).

4 The Quality Enhancement Group recommend that the Development Committee:

- 4.1 Notes the update on Education Scotland involvement in quality processes.
- 4.2 Receives the PDLT update.
- 4.3 Notes the summary and comparisons of the College leaver destinations information submitted to SFC.
- 4.4 Accepts the 2017-18 Complaints update.
- 4.5 Acknowledges the update on external verification activity.
- 4.6 Supports the discussions and actions to improve a range of quality initiatives through Quality groups.
- 4.7 Notes the College involvement in quality enhancement at regional and national level.
- 4.8 Celebrates student success.

Angus Allan
Chair, Quality Enhancement Group
May 2018

Quality Enhancement Group Members:

Angus Allan (Chair 2017-18)
Myra Armstrong
Alison Chambers
James Martin
David McLaren
Karen Phillips

Appendix 1

SLC SFC COLLEGE LEAVER DESTINATION RETURN FE/HE Fulltime

2016-17	2015-16	2014-15	
591	681	549	OUTSTANDING (to find)
			Primary Classification
29	26	31	Unconfirmed
268	298	254	Working full-time (including apprenticeships, self-employed/freelance, voluntary or other unpaid work,
72	74	44	Working part-time (including self-employed/freelance, voluntary or other unpaid work, developing a professional portfolio/creative practice or on an internship)
51	47	49	Unemployed and looking for work
	1	1	Due to start a job by the 31st March
901	862	899	Engaged in full-time further study, training or research
11	16	3	Engaged in part-time further study, training or research
	1	1	Taking time out in order to travel
5	3	1	Not employed but NOT looking for employment, further study or training
	0	0	Permanently unable to work/retired
11	15	13	Temporarily sick or unable to work/looking after the home or family
	0	0	Deceased
1348	1343	1296	

97.84% 98.06% 97.60%